Legistar® White Paper

Statement of Problem

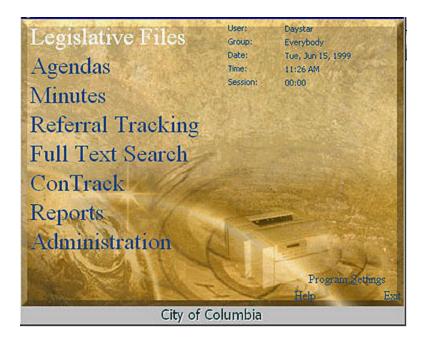
Most city and municipal governments find it difficult to keep up with the constant flow of government business that comes before committees and the primary council. Using a combination of word processing and manual systems, it is all too easy for new and pending items to be lost or inadvertently dropped from meeting to meeting. A simple task like looking up the current status of a legislative item or answering public inquiries on current or past legislation may take hours of tedious research through years of hard copy or extensive phone calls to departments and staff. It is also very difficult and laborintensive to provide critical information such as sponsorship, voting and attendance records.

Legistar® Solution

Legistar[®] is a unique end-to-end software solution to track, manage and research legislation at any point in the legislative cycle from drafting to final disposition.

In use by some of the largest cities in the U.S.A. (New York, San Francisco, Los Angeles, Seattle, Baltimore), Legistar® is scalable to provide even the smallest government with the same convenience and efficiency.

Legistar® provides an easy to use format that is customizable to the way your government does business. In one package, Legistar® offers a comprehensive, real-time system to draft legislation, track legislative data, manage agendas, minutes and referrals, and generate over 30 standard reports and notices.

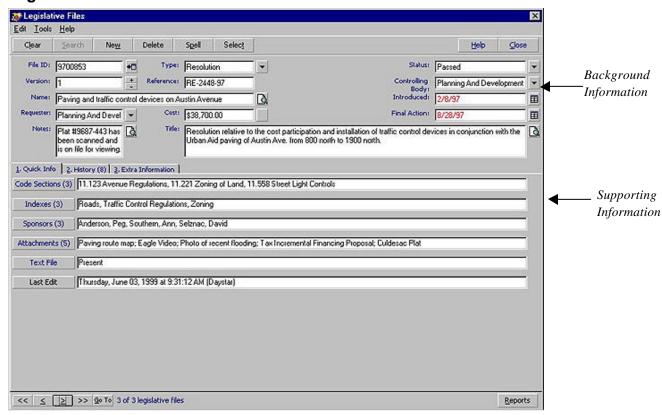


Legistar® Features

With Legistar® you can:

- Track and search all legislation from drafting through publication
- Create agendas for all council and committee meetings
- Track referrals to departments and committees
- Print meeting notices with dynamic mailing lists
- Automatically generate minutes for all meetings
- Keep voting records and meeting attendance
- Cross-index all legislative documents
- Print certified copies of legislation
- Find anything. . . anywhere . . . anytime!

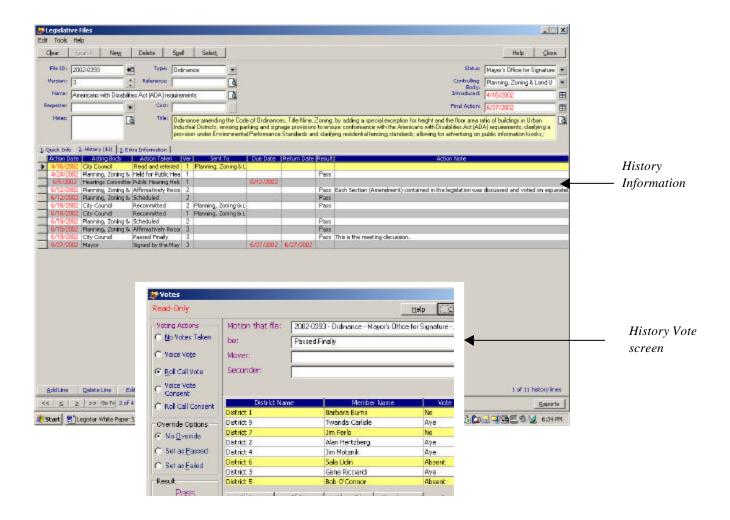
Legislative Files



Legislative Files is the main information entry and research form for a legislative item. More than twenty fields are searchable in any combination.

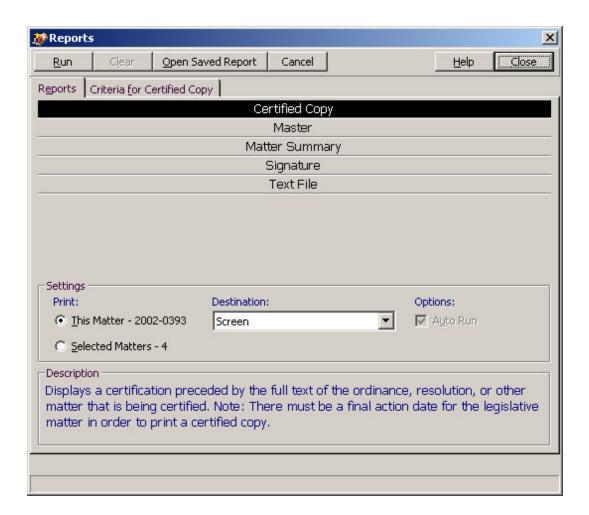
The top half of the screen displays all the **background information** about a resolution, ordinance or other item, such as Type, Status, Controlling Body and Introduced Date.

The bottom half of the screen displays **supporting information** that can be viewed by just clicking on the appropriate tab or button. Examples of supporting information are Code Sections, Index Terms, Sponsors, Text, and Attachments.



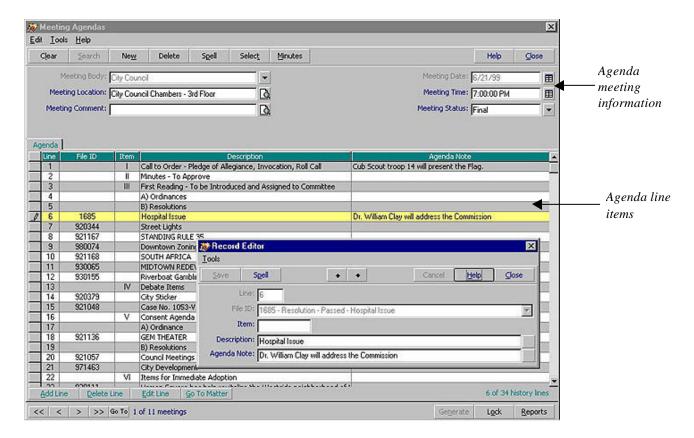
The **History tab** displays the complete legislative history of the item including motions, votes, movers and seconders, and the complete text of the minutes.

Much of the information displayed is automatically updated by Legistar® in real time. When you view a file, you will always see the most current information about the file status, who has it, and what is the background of the matter.

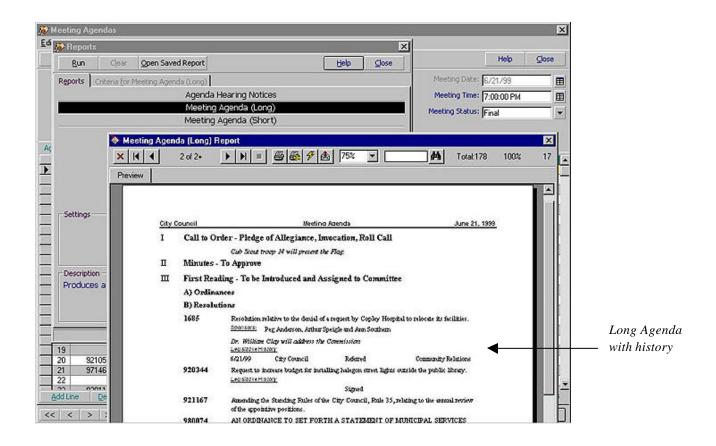


In addition to viewing this information on-line, a dynamic report generator will produce Certified Copies, Summaries, Text Report and Master Report.

Agendas

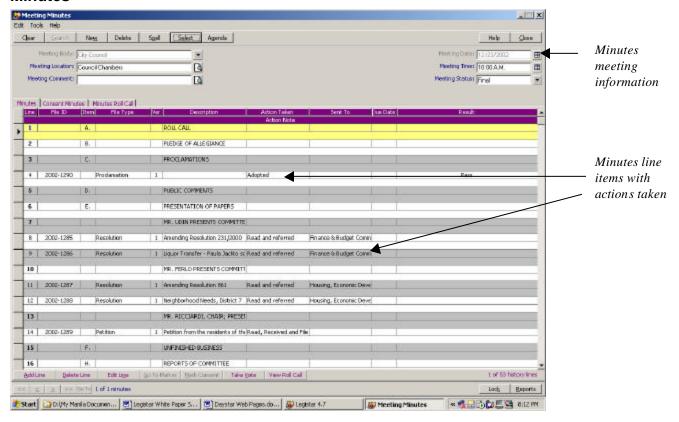


Legistar® automatically prepares Committee or main Council **agendas** based on the government's own agenda outlines. Once Legistar® knows how the agenda items are ordered, it will assemble the agenda in the correct format every time, with all appropriate legislative items listed under the correct heading. The agenda can easily be edited to add or delete items as needed.

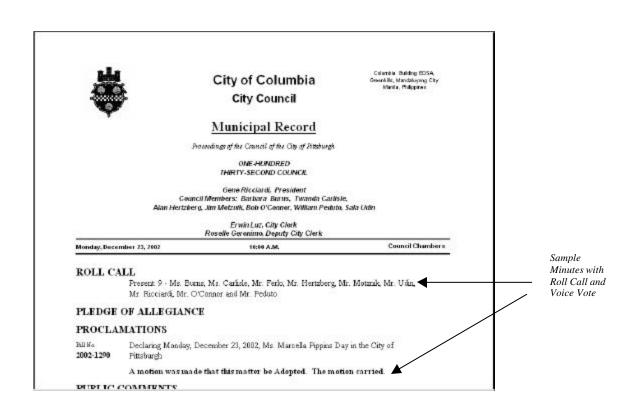


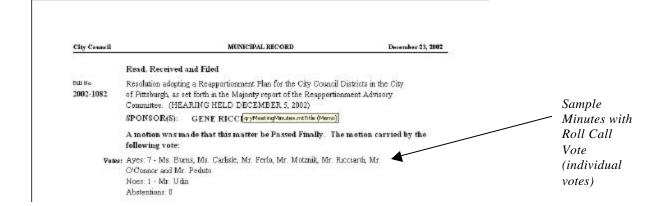
Agenda reports print in two versions. The Short Agenda lists items and their bill numbers. The **Long Agenda** displays the complete legislative history under each item. Hearing Notices may also be printed from Agendas.

Minutes



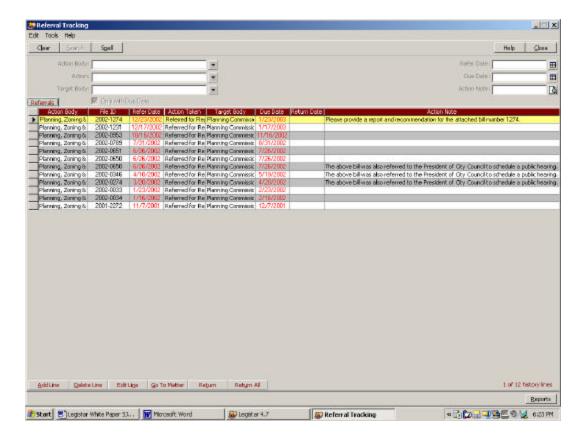
Minutes are automatically created for each Agenda. With the click of a button, Minutes records attendance, votes and meeting discussion. Items may be voted on one by one, or by block vote, using a voice vote or individual roll call voting, including mover and seconder.





Minutes prints a formatted meeting minutes showing Roll Call attendance, motions voted on, any discussion if any and Referral Notices for any items referred at the meeting.

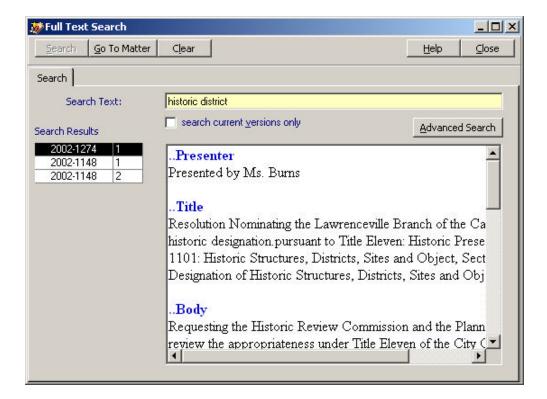
Referral Tracking



Referral Tracking makes it easy to manage referrals by keeping a list of all open referral items on one screen. Enter a return date and the item is automatically removed from the list.

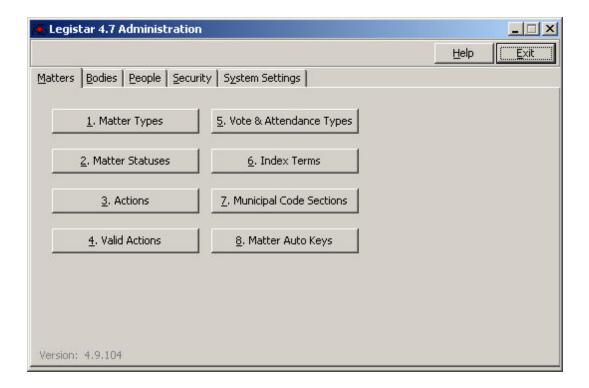
Referral Tracking prints Referral Notices and a Referral Status Report.

Full Text Search



Full Text Search allows a user to look up information by just entering a single search word. The system looks for this term in all the legislative text and displays any 'hits' for the user to page through to find the specific file.

Administration

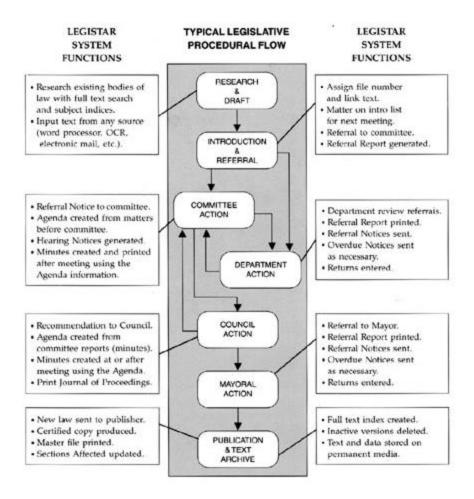


Administration is where Legistar® is customized to your government's way of doing business. Administration also controls user access and security levels, from full editing privileges to read only access. Users with editing privileges can be restricted to working on only certain government bodies or allowed to edit all records.

Legislative Process

Although each local or regional government is unique, each uses the same fundamental process as show on the following page.

The Telchar process identifies the current workflow and business needs of each particular government agency and through software customizations and selection of the appropriate system options, adapts Legistar® to the agency's terminology and way of doing business.



Legistar® Deployment

A successful Legistar® implementation depends on thorough workflow analysis, careful setup of Administration tables and detailed staff training. Although the user interface is intuitive, the database format demands accuracy, consistency and attention to detail in order to return the best performance. The full user learning curve tends to be three to six months. A read only user can be trained easily in two to three hours.

Legistar® deployment is a multi-stage process.

Step	Description	Estimated Time
1	On-site workflow analysis. This process to examine	3-4 weeks
	current documents and workflow typically takes three	
	to four weeks. This analysis determines whether	
	Legistar® can be used as is or whether programming	
	will be needed. Additional programming is required	
	when standard report formats are not useable, or when	
	additional program features must be added. During	
	this process, basic information about your government	
	is collected to load into Administration tables.	
2	Program development, customization and testing (if	Varies, depending on
	needed).	number of
		customizations
3	Administration table configuration to load your	1-2 weeks
	government's data	
4	Local installation and testing. Load test data and get	1-2 weeks
	approval of formatted reports such as Agendas,	
	Minutes, Certified Copies.	
5	Develop and produce training and documentation that	2-3 weeks
	is customized to government operations and workflow,	
	including Train the Trainer.	
6	Deliver on-site User and System Administrator training	3-4 weeks
7	System rollout and on-site helpdesk.	2-3 weeks
8	3 month data/system review, additional training and	1 week
	helpdesk as needed.	
9	6 month data/system review, additional training and	1 week
	helpdesk as needed.	

Hardware Requirements - Client

A typical Legistar® installation will usually have several heavy users (high use) who will be the primary staff doing record entry, agenda/minutes preparation, research, and report generation. For most other Legistar® users on the network (low use), the workstations will be used for research and report generation and for other look-up access to information.

The 32-bit version of Legistar® 4.8 client runs on Windows 98/NT4/2000/XP. We suggest the following minimum hardware configuration:

High Use Workstation:

- Pentium II 500 MHz
- 256MB of memory
- 200MB of free disk space

Low Use Workstation:

- Pentium 200 MHz
- 64MB of memory
- 100MB of free disk space

Hardware Requirements - Server

Legistar® utilizes a network server for database functions and file storage. The minimum hardware requirements for the PC used as the Legistar® server are variable and highly dependent on the type and speed of the network, the amount of network traffic, and number of other applications or databases stored. The Legistar® server should also have sufficient disk capacity to store on-line text and images for the legislative files.

The 32-bit version of Legistar® 4.8 server runs on Windows NT 4.0/2000 Server utilizing SQL Server 7.0\2000 as the database software. We suggest the following minimum hardware & software configuration:

Server:

- Pentium III 800MHz
- 512MB of memory
- 10GB of free disk space
- Windows 2000 Server
- Windows SQL 2000

Note: For technical support purposes the client must provide the ability to remotely login to the client system using pcAnywhere or other remote control software over either a TCP/IP (preferred) or a modem connection at a communication rate of no less than 56K.

Software Requirements

Client provides SQL Server 7.0\2000 as the database software licensed for the maximum number of projected users.

Telchar Systems, Inc.

Telchar Systems, Inc., is the sole international distributor of Legistar®. Telchar personnel provided the analysis, project management, training, documentation and local trainer training for the CNVM Legistar® installation in Bucharest Romania.

Telchar personnel have extensive experience in government and capital markets consulting worldwide.

We have developed training materials and written much of the user documentation for Legistar® as well as training many of their client users and administrators.

The consulting practice of Telchar Systems Inc. was incorporated in 1985 in Chicago Illinois. Our team has worked in over forty five countries and is experienced in multicultural project management and development. A primary corporate goal is to transfer the appropriate knowledge and technology to users and counterparts that builds the capacity of the international or national client to be self sufficient in their operations.

A more extensive description of Telchar System's services and personnel can be found at www.telchar.com